

# COMMERCIAL 10-YEAR LIMITED WARRANTY

Staron® Solid Surfaces sheets and shapes by Lotte Chemical Corp. permanently installed in an approved indoor commercial applications is warranted against material defects. This limited warranty is non-transferable during the 10-year period and is limited to the original owner of the project, and is not transferable or assignable and this limited warranty expires if sold, transferred or assigned.

## This warranty excludes the following:

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| 01. Minor conditions such as stains, scratches, water spots and burns;  | 10. Improper fabrication, installation, handling or maintenance;  |
| 02. Failure to comply with Lotte Chemical Corp.'s instructions including fabrication, installation, care, maintenance, etc; | 11. Damage caused by excessive heat; or by an act of nature;  |
| 03. Any products moved from their original place of installation;   | 12. Workmanship of Fabricators or Installers;   |
| 04. Seam appearance of any adhesive, caulk or other accessory items   | 13. Damages from other than manufacturing defect;   |
| 05. Color variation from the sample;  | 14. Any Product installed or located outdoors, such as outdoor kitchens, BBQ work surfaces, or in heated areas such as saunas, steam rooms, and shower pans;  |
| 06. Color variation within different lots;  | 15. In-Carton products including components made from Staron®;  |
| 07. Exact color match as a result of Product replacement or repair is not guaranteed;                                       | 16. Any Product installed in recreational vehicles;   |
| 08. Failure caused by other substructure support;   | 17. Same color and veined intensity between sheets in SUPREME collection. (Veining may vary from sheet to sheet and also within a sheet. Special consideration has to be taken into any joint and coved up-stands.) |
| 09. Misuse, abuse (including impact damage and contact with chemical reagents not intended for use with Product);           |   |

Lotte Chemical Corp., at its sole option, will determine whether to provide materials necessary for repair or replacement due to the Product manufacturing defects. Except as to what is stated in this limited warranty herein, Lotte Chemical Corp. makes no warranties, express or implied, in respect to the Product, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and all such warranties hereby are expressly disclaimed. Lotte Chemical Corp. does not warrant that the Product will meet the end users' requirements. Lotte Chemical Corp. shall not be liable for incidental, consequential, indirect, special, punitive, or exemplary damages of any kind, including lost good will, lost profits, lost business, or other indirect economic damages, and further including injury to property, whether such claim is based on theories of contract, negligence, tort (including strict liability) or otherwise, as a result of breach of any warranty regardless of whether Lotte Chemical Corp. was advised, had other reason to know, or in fact knew of the possibility of such damages.

SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION STATED ABOVE, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS, WHICH WILL VARY FROM COUNTRY TO COUNTRY, STATE TO STATE OR PROVINCE TO PROVINCE.

## Warranty Service:

To request warranty service, contact your original fabricator/installer. You must present the original sales receipt or produce proof of purchase and installation of Staron® Solid Surfaces, which clearly proves the Product purchase and date of installation, in order to obtain service under this limited warranty. For more information about this warranty, please contact to Lotte Chemical Corp. at the address below:

Effective as June, 2023

# COMMERCIAL 10-YEAR LIMITED WARRANTY

**LOTTE Chemical Deutschland GMBH**

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**This warranty cannot be modified, amended, or in any way altered except by an instrument in writing signed by an authorized officer of Lotte Chemical Corp..**